INDICE

Abstract	V
Foreword	vii
Acknowledgments	ix
Acronyms and abbreviations	χi
1 Introduction	
Scope of this paper	1
The context	5
2 The Communication-based assessment (CBA)	
Methodological approach	11
Main findings	13
3 Communication for operacional support	
The strategy	21
Strengthening local capacity for communication	23
Communicating with the institutions involved in the project	25
Communicating with the general public	26
Communicating with the local communities	29
Communicating with the international community	31
First the results of the communication work	32
4 Lessons learned	35
5 Conclusions	39
Bibliography	43