

Message from James D. Wolfensohn

Message from Peter Woicke

<b>PART ONE: THE CHALLENGE</b> .....	5
The Case for Supporting Small Business	
World Bank Group Support for Small Business	
Broadening Our Approach	
Setting Country Strategy	
<b>PART TWO: A STRATEGY WITH FOUR PILLARS</b> .....	15
Business Environment	
Technical Assistance and Capacity Building	
Access to Capital	
Access to Information Technology	
<b>PART THREE: SPECIAL INITIATIVES</b> .....	37
Supply Chain Linkages	
Environment	
<b>ANNEXES:</b>	
1) REGIONAL PROGRAMS.....	46
2) COUNTRY MAPS.....	48
3) IFC-MANAGED SME FACILITIES.....	50
4) SME CAPACITY BUILDING FACILITY.....	58