

# Table of Contents

<b>Foreword</b>	<b>vii</b>
<b>Preface</b>	<b>ix</b>
<b>Abbreviations and Acronyms</b>	<b>xi</b>
<b>Executive Summary</b>	<b>xiii</b>
<b>1. World Bank Policy Dialogue and Consultation with Civil Society</b>	<b>1</b>
Dialogue on Global Issues	1
Consultation on Bank Operational Policies and Sector Strategies	4
Consultations on Bank Research	6
Consultations on Country Assistance Strategies	7
<b>2. Civic Engagement and Participation</b>	<b>9</b>
Promoting Social Accountability in Bank Operations	9
Enabling Environment for Civic Engagement	11
Giving Voice through Grassroots Media	12
Expanding Participation in Poverty Reduction Strategies	13
<b>3. Operational Collaboration and Institutional Partnerships</b>	<b>17</b>
Mainstreaming Civil Society Involvement in Bank-Funded Projects	17
Scaling Up Civil Society Community Development Efforts	20
Supporting CSO Initiatives through Grant Funding	21
Sharing Knowledge and Joint Training Initiatives	23
Forging Institutional Partnerships	26
Promoting Corporate Social Responsibility	27
<b>4. Civil Society Engagement at the Global, Regional, and Country Levels</b>	<b>29</b>
Reaching Out to Civil Society at the IFC	29
Improving Coordination at the Global Level	30
Expanding Information Disclosure Policies and Programs	31
Regional Strategies and Engagement Efforts in Developing Countries	33
Africa	33
East Asia and the Pacific	34
Europe and Central Asia	36
Latin America and the Caribbean	37

Middle East and North Africa	39
South Asia	41
Bank Policy Dialogue and Consultations in Developed Countries	42
Europe	42
Japan	43
North America	44
<b>5. Outreach to Civil Society Constituencies</b>	<b>47</b>
Afro-Latino Populations	47
Children and Youth	47
Disabled Persons	48
Faith-Based Groups	48
Foundations	49
Gender Groups	50
Indigenous Peoples	51
Labor Unions	51
Parliamentarians	52
Roma Population	53
<b>Conclusion</b>	<b>53</b>
<b>Figures</b>	
A. Social Accountability in Public Budgets	9
B. Participation of Labor Unions in PRSPs	15
C. CSO Involvement in World Bank Projects, Fiscal Years 1990–2004	18
D. Levels of Civil Society Participation in World Bank Projects, Fiscal Year 2002	19
E. Types of Participatory Methodologies Used in World Bank Projects, Fiscal Year 2002	19
F. Civil Society Engagement Staff	30
G. Public Information Centers and Services (PICS) Worldwide	32
<b>Boxes</b>	
1. SAPRI’s Participatory Review of Structural Adjustment	3
2. Consulting on Extractive Industries Review	5
3. Civil Society Participation in the WDR 2004 on Services for the Poor	6
4. Consulting Civil Society on the CAS in Poland	8
5. Strengthening Civic Engagement through Participatory Budgeting	10
6. Participation and Accountability in Peru’s Social Reform Loan	11
7. Civic Engagement in Low-Income Countries under Stress	12
8. Increasing Voice through Community Radio in Timor-Leste	13
9. Bank-Civil Society Workshop on PRSPs and Social Accountability	15
10. Empowering Women in Rural China	19
11. Scaling Up Community-Driven Development in Europe and Central Asia	20
12. Partnering with Civil Society to Fight AIDS in Africa	21
13. Supporting Civil Society Innovation and Replication Worldwide	22
14. Japanese Trust Fund Support of Civil Society Poverty Reduction Efforts	23
15. Sharing Knowledge on the Development Gateway	24
16. Global Coalition for Empowering the Voices of the Poor	25
17. Study on International Finance Corporation-Civil Society Relations	30

18. Strengthening Civil Society in Nigeria	34
19. Civil Society Participation in CASs and PRSPs in East Asia	35
20. Supporting the Democratizing Role of Russian Civil Society	37
21. Building Social Capital for Peacemaking and Poverty Reduction in Colombia	38
22. Empowering Palestinian Civil Society through Community Development	40
23. Promoting Good Governance and Gender Equality in Bangladesh	41
24. Consolidating Relations with French NGOs	44
25. Study on World Bank-InterAction Relations	45

## **Annexes**

I. Consulting Civil Society on Country Assistance Strategies, Fiscal Years 2002–2004	55
II. Civil Society Participation in PRSPs, Fiscal 2002–2004	75
III. Websites on World Bank Civil Society Engagement Programs	93